A Custom Learning Solution is a framework for designing and implementing a tailored competency-based education program that addresses the specific needs of a healthcare organization. Programs provide clinically focused evidence-based educational content supported by a team of clinical and transformational change consultants.

The Emergency Nurse Core Development Program is a comprehensive program designed to develop the knowledge, skills, and competencies necessary for new or practicing nurses to work safely and effectively in the Emergency Department setting. The program is designed for healthcare organizations, integrated delivery networks (IDNs), or government agencies that want to establish a consistent baseline of knowledge for their ED nursing staff.

Key advantages

- **Meaningful.** Programs provide relevant, evidence-based education supported by an innovative and engaging cloud-based learning environment that tracks learner performance and competency development.

- **Competency-based.** Courses reinforce or develop the knowledge, skills, and behaviors necessary to work competently and effectively in the ED setting.

- **Built for the future.** Custom Learning Solutions are built to support the learning paradigms of the future – blended consultative learning, mobile platform, social learning.
The emergency care setting is fast-paced and nurses must be prepared to intervene quickly and precisely to support optimal patient outcomes. To achieve this goal, nurses need a high-quality, consistent orientation and continuing education program founded on the latest evidence.

The Emergency Nurse Core Development Program, which is offered exclusively by Philips and hosted by an external content partner, is customized to support an institution’s demanding educational objectives, clinical roles, job tasks, workflows, and policies and procedures. It can be used as part of an orientation program for new ED nurses as well as for continuing education and professional development.

The program’s emergency nursing-focused, vendor-neutral elearning courses, authored by the Emergency Nurses Association (ENA), the respected leader in emergency nursing include:

- 75+ hours of elearning
- 10+ hours of instructor-led training
- 10+ hours of skills labs
- Emergency Nursing Orientation
- Emergency Nursing Triage
- Emergency Nursing Certification Review
- Pediatric Emergency Nursing Certification Review
- Handling Psychiatric Emergencies
- Major Trauma Emergencies
- Medical and Surgical Emergencies
- Special Patient Populations

These courses include interactive learning activities to help nurses hone their critical thinking skills and offer learners the opportunity to earn continuing education credits.

The program’s curriculum combines the ENA content with structured learning experiences that are outcomes-based and measurable.

**Program components**

Each program is designed to meet the specific needs of an organization and will vary in terms of scope, size, and duration. The following components are included in the comprehensive Emergency Nurse Core Development Program:

- **Site assessment:** Current levels of emergency staff knowledge, behaviors, and practices are assessed to identify training, competency, and curricula needs and key areas for improvement.
- **Program content delivery**
  - Online elearning content provided by online content manager include:
    - Clinical Foundations of Emergency Nursing
    - Major Trauma Emergencies
    - Medical and Surgical Emergencies
    - Special Patient Populations
  - Offline learning and resources include:
    - Instructor-led training
    - Skills labs co-created by Philips and the organization
    - Competencies customized to meet the organization’s guidelines and protocols
    - Leadership skills training
- **Ongoing support over the length of the program** from the Philips Healthcare Transformation team of expert clinicians and consultants to provide effective knowledge transfer and retention within the hospital.
Emergency Nurse Core Development Program
Achieving clinical excellence through a phased and continuous development path

**Philips Private Learning Platform**

The Philips Private Learning Platform is the foundation of a Custom Learning Solution, bringing together rich educational content and resources from Philips and the Philips partner community. This program is designed to extend the education experience far beyond the classroom or a single elearning event. And, it can be customized to the look and feel of any institution.

The Private Learning Platform enables the overall management of the Emergency Nurse Core Development Program providing easy-to-use administration, sophisticated assessment, and comprehensive reporting capabilities to meet compliance requirements. It allows hospital administrators and managers to define and assign competencies and other requirements to the emergency nursing staff, providing each learner with a personalized learning plan to guide their development and assess their progress throughout the learning process.

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**Emergency Nurse Core Development Program**

**Achieving clinical excellence through a phased and continuous development path**

**Clinical Excellence**

**Phase 1: Competency**

- Establish fundamentals of knowledge and learning from both online and offline learning

**Phase 2: Proficiency**

- Carry out standard emergency nursing skills and care, independently and confidently
- Manage more complex patients under supervision

**Phase 3: Specialization and life-long learning**

- Handle critical patients, procedures, specialized skills, and emergencies, confidently and independently
- Incorporate new knowledge and mentor junior staff

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**Custom Learning Solutions framework**

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Learn more

Through collaborative and patient-focused engagements, Philips Healthcare Transformation Services can help you unlock insights and opportunities to solve your most complex challenges of care delivery. We can help you achieve meaningful and sustainable improvements in clinical excellence, operational efficiency, care delivery, and financial performance to improve value to your patients. For more information, please visit www.philips.com/healthcareconsulting