

A photograph of a patient lying in a hospital bed, secured with blue and yellow straps. The patient is wearing a pink shirt and blue jeans. Medical equipment, including a Philips monitor and various sensors, are attached to the patient. Two healthcare professionals, one in blue scrubs and one in a white lab coat, are attending to the patient. The background shows a typical hospital room with medical equipment and a window.

PHILIPS

BlueJay
CONSULTING

Emergency department
optimization

Improving efficiency and performance in the ED

Our team of nationally-recognized ED leaders will partner with you to improve your emergency department. Philips Blue Jay Consulting provides a hands-on approach which begins with a deep-dive assessment and progresses to the development of long-term solutions that will improve efficiency in your emergency department and provide quantifiable results.

Delivering what each department requires.

No two EDs are exactly alike, so there is no such thing as a canned set of solutions when issues arise. The unique parameters, environment, demographics and desired outcomes of each facility determine the ways in which we approach the work.

We are a team of nationally-recognized ED leaders with the experience and commitment to implement real and effective change, whatever the size of the department and however great the obstacles. Whether the need is to improve processes, provide interim leadership or develop a combination of the two, we deliver outcomes-oriented solutions and quantifiable results. We tackle each project with a hands-on, in-the-trenches approach and we are strengthened by our genuine dedication to the quality of emergency care.

Process improvement.

When problems exist in the ED, faulty or obsolete processes are often to blame. Philips Blue Jay Consulting knows how to drill down to the core issues, identify the barriers to success and design systems to improve processes and streamline operations. Our consultants' first-hand knowledge is deepened by direct access to an expansive network of nurses, physicians, policy makers and managers.

The combined expertise of these seasoned professionals can identify best practices for virtually any emergency care challenge and in all environments. When our work is complete and our strategies are implemented, departments are left with enhanced clinical capability and improved operational performance.

Enhanced interim leadership.

Philips Blue Jay Consulting provides some of the most respected emergency care professionals to facilities needing temporary department leadership. Our consultants keep existing operations running smoothly while identifying opportunities for process improvements.

We work with facility administration and management from other departments to implement change within the ED, and partner with HR representatives to support and enhance recruitment efforts for future ED leadership. Finally, we educate and mentor new managers in order to provide smooth transitions and continue the momentum of newly implemented process improvements.



Learn more

Through collaborative and patient-focused engagements, Philips Healthcare Transformation Services can help you unlock insights and opportunities to solve your most complex challenges of care delivery. We can help you achieve meaningful and sustainable improvements in clinical excellence, operational efficiency, care delivery, and financial performance to improve value to your patients. For more information, please visit www.philips.com/healthcareconsulting.

