Philips Respironics Medical Device Recall
Information for durable medical equipment providers (DMEs), distributors and home health partners - Philips Trilogy 100/200 Devices
Support, at every step of the way
Understand how we’re handling the recall and know what to expect

As the situation is constantly evolving, we will continue to make sure that you have the most up-to-date information. For further information, and to read more about the voluntary recall, please visit philips.com/src-update.

1. Registering Affected Trilogy Devices
   - Philips will contact you to request documentation and return, for any device affected by the recall, to verify that the device is eligible for the recall.

2. Returning An Affected Device
   - You will need to remove the following items from the affected device:
     - Entire air path will be replaced and device returned to you.
     - As each Trilogy device is returned, Respiratory Therapists, clinicians, and customers can use this to track the return of devices.

3. The Remediation Process
   - Philips Respironics will complete remediation and return of devices in a manner that does not impact your patients.
   - Full documentation is provided after each step of the remediation process.
   - Device is returned to you with the affected foam replaced, and a label that indicates it is a remanufactured device.

4. Receiving A Remediated Device
   - Philips will notify providers (DMEs), distributors, and home health partners of the steps they need to take to receive a remanufactured device.

5. Setting Patients Up With A Remediated Device
   - Philips will provide instructions on how to set up the remediated device.

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