



Even more resourceful for you

With expanded services, support, and training we are able to be even more valuable to you. To make your job easier, we now cover more types of manufacturers and more types of imaging systems. Because we are part of Philips, we can do more than ever to help you and the people who rely on you. With AllParts, affordability and quality go hand in hand. Count on us as a partner to enhance the great experience you have come to expect over the past 10 years.

Parts you can trust

In addition to our competitive prices and the more than 25,000 parts that are ready to ship today, we offer:

- An ISO 13485 certified quality management process
- <3% warranty rate on parts that ship from our facility
- An investment in growth, with expanded support that includes transducer repair and parts for Siemens, OEC, and more
- 3- to 6-month warranty on all in-stock parts
- >100 QA bays for parts repair and testing

Search for parts at
www.allpartsmedical.com

Training to keep you at peak performance

Each year, hundreds of engineers train in multiple modalities and on equipment from multiple manufacturers at our Center of Technical Excellence. That training includes:

- Classes that range from basic principles to in-depth, model-specific courses
- Learning that is hands-on and comprehensive
- Remote technical support for troubleshooting help from our expert training and engineering staff
- Complimentary parts identification service for Image+ customers

Find our training calendar and course descriptions at www.allpartsmedical.com/training

Expert, personal support

Our knowledgeable customer service team has an average of 8 years of industry experience, and is:

- Available 24/7/365 to help decrease your after-hours expenses
- Forklift-certified, so we can ship parts anytime day or night
- Staffed with round-the-clock tech support for parts identification and troubleshooting (troubleshooting is complimentary for Image+ customers)

PHILIPS

AllParts Medical, a Philips company

Philips Image+ Partnership Program



The AllParts Image+ Partnership Program rewards you for your business with discounts and dedicated priority service. Three levels of commitment mean that everyone can benefit: small, medium, and large parts buyers. As the spend increases, so do the perks!

The more you spend, the more you save

With Image+, your benefits add up:

- Free technical support from call center experts
- No restocking fees for returned unopened parts
- Direct, personalized online and telephone access to a single contact
- Escalating savings on Philips, Dunlee, and all major OEM replacement parts
- Highly competitive prices on all major OEM replacement parts
- Savings on training and labor
- Extended warranty on AllParts Medical inventory

With Image+, your benefits add up – the more you spend, the more you save.

Program	Image+ Lite	Image+	Image+ Premium
Commitment level	\$100k to \$249k	\$250k to \$749k	More than \$750k
Benefits	<ul style="list-style-type: none">• Discounts on AllParts and Dunlee parts• No restock fees on AllParts in-stock parts• Extended warranty on AllParts in-stock parts• 24-hour ordering• One training credit (non- Philips)• One number to call• Parts ID support	<ul style="list-style-type: none">• Discounts on Philips parts• Enhances discounts on AllParts and Dunlee parts• Discounts on labor• No restock fees on AllParts in-stock parts• Extended warranty on AllParts in-stock parts• 24-hour ordering• Two training credits (non- Philips)• One number to call• Parts ID support	<ul style="list-style-type: none">• Reduced shipping fees• Most favorable discounts on Philips parts• Most favorable discounts on AllParts and Dunlee parts• Discounts on labor• No restock fees on AllParts in-stock parts• Extended warranty on AllParts in-stock parts• 24-hour ordering• Three training credits (non- Philips)• One number to call• Parts ID support• Phone technical support

Learn more about Image+

Please call 888-507-4793 or email apmsales@philips.com

www.allpartsmedical.com

Sales and Support: apmsales@philips.com or 866-507-4793 (24x7)

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