Transforming healthcare experiences

Exploring the impact of digital health technology on healthcare professionals and patients

Engaged and digitally enhanced healthcare professionals

Healthcare professionals who use digital health records (DHRs) in their practice report that the technology has a positive impact on:

- **Empowered patients** – access to data, more control
- **Learning from forerunners**

China and Saudi Arabia are consistent forerunners when it comes to adoption and use of all new technologies. Some other emerging markets, including India and Russia, are also excelling in specific areas.

Empowered patients – access to data, more control

Those with access to their DHR report better personal experiences in healthcare and better quality of care available to them than those who do not have access.

Percentage who rate the quality of care available to them in their country as good, very good or excellent:

- **80%**
- **64%**

Percentage of the general population that associates more accurate diagnosis with the use of AI in healthcare:

- **84%**

Patients are more collaborative with healthcare professionals when they have ownership of their health data.

Transforming healthcare experiences

For a full methodology and list of sources:

www.philips.com/a-w/about/news/future-health-index/research-methodology.html

To see the full report visit www.philips.com/futurehealthindex-2019

Technology continues to evolve and this will, in turn, be a driver of continuous transformation in health systems around the world. As the challenges and needs evolve from country to country, healthcare professionals and patients must be willing to adapt as they adopt new technologies, learning and adjusting as they go.