

## AI has taken the world by storm in recent years, including healthcare. Yet its full potential remains untapped.

This year's Future Health Index report, focused on building trust in healthcare AI, explores the untapped potential of AI – how it is already helping clinicians and patients today and what is needed to build trust that will enable better adoption of the technology and better patient outcomes.

## Healthcare professionals face a constant time crunch

Amount of time lost during a typical shift



\* Based on an 8-hour shift, working 250 days per year. Amounts to 187.50 hours lost per healthcare professional on average.

## AI can improve efficiency and address burnout

Healthcare professionals are more optimistic about AI than patients.

63%

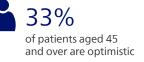
of healthcare professionals are optimistic that AI could improve patient outcomes



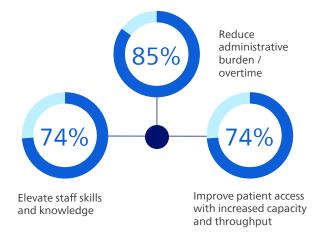
of patients are optimistic that AI can improve healthcare

There are differences in attitudes across generations: patients aged under 45 are twice as likely to be optimistic than those aged 45 and over.





Healthcare professionals recognize that AI technology can free up their time and improve access to care. They also see potential for AI to have significant positive impact on their department.



## Al frees up more time for better patient care

**Nearly two-thirds (62%)** of healthcare professionals appreciate how AI can enhance the patient experience with shorter procedure times and reduced wait times for patients.

Future Health Index 2025 is the largest global survey of its kind analyzing the perspectives of healthcare professionals and patients on the use of AI and digital technologies in healthcare. For more information, visit usa.philips.com/futurehealthindex-2025

